



2022 NABC Convention Frequently Asked Questions

- Q: My flight will not arrive until after registration has ended on Friday. How do I get my convention credential?
Answer: Registration check-in will be available from 9:00 am – Noon on Saturday, April 2, 2022.
- Q: I cannot attend the NABC convention; how do I get a refund on my convention order?
Answer: Our cancellation policy states, there are no refunds on registration fees after February 28; registration fees cover the following items, Registration Fee, Companion Pass, and Final Four Tickets purchased.
- Q: I am having issues with my room reservation; who do I contact?
Answer: You should contact nabchousing@nabc.com immediately.
- Q: How do I enter the registration area to pick up my convention credentials?
Answer: New in 2022, the NABC Convention will utilize a print-on-demand credentialing system. You will receive a separate email with instructions for retrieving your NABC Convention credential during registration hours via a QR code scan.
- Q: I have not received my registration QR code; how do I check-in to retrieve my credentials?
Answer: If you have not received your QR code via email, our registration staff will be able to complete your check-in by looking up your name in our database.
- Q: I am not a member of the NABC; can I partake in your convention? If so, how?
Answer: Yes, we welcome everyone to participate in our annual convention. **Registration is online only. Cash/check payment will not be accepted onsite.** The cost to

participate in the 2022 NABC Convention as a non-member is \$350. Follow the steps below to register as a non-member.

1. Create your [NABC Portal Account](#)

*Once your account has been created, you will be given the option to "Purchase" a membership or "Return to Home." If membership is not what you are seeking at this time, select the "**Return to Home**" option and follow the remaining steps to register for the 2022 NABC Convention as a non-member.*

2. Click the "Events" tab
3. Click "Browse Events."
4. Under the Events header, click the gray date range box next to "2022 NABC Convention."
5. Click "Register."

Packages include:

- NABC Convention bag
 - Access to clinics and select meetings
 - Opportunity to earn NABC PDS Certification
 - Access to NABC MARKETPLACE
 - NABC Welcome Reception ticket
 - Free admission to the Reese's College All-Star Game
- Q: I am a current NABC member but did not pre-register for the convention before arriving; what do I need to do to partake in the convention?

Answer: The cost to participate in the 2022 NABC Convention as a registered member is \$250 (Registration is online only). Follow the steps below to register.

1. Log into your [NABC Portal Account](#)
2. Once logged into your portal account, click on the "Events" tab
3. Click "Browse Events."
4. Under the Events header, click "2022 NABC Convention."
5. Click "Register."

- Q: Where is registration check-in located?

Answer:

*Ernest N. Memorial Convention Center Hall F
900 Convention Center Blvd
New Orleans, LA 70130*

- Q: What are the dates and hours of registration check-in?

Answer:

Thursday, March 31: 11:00 a.m. – 7:00 p.m.

Friday, April 1: 8:00 a.m. – 5:00 p.m.

- Q: Can you explain the Professional Development Series (PDS) Clinics?

Answer: The Professional Development Series (PDS) is a comprehensive, ongoing continuing education program for basketball coaches. The program's focus will be to develop well-rounded basketball coaches on a professional (on and off the court) and personal level. The intent will be to create opportunities for interacting with colleagues and exchanging ideas in an atmosphere conducive to professional growth.

PDS clinics are broken down into three categories: Coaching Development, Personal Development, and Ethics. To become NABC PDS-certified, registered NABC Member coaches must attend two (2) coaching development clinics, two (2) personal development clinics, and one (1) ethics seminar during the NABC Convention.

- Q: I would like to attend the NABC Reese's College All-Star Game. How much are the general admission tickets?

Answer: There is ***NOT*** a general admission fee & no ticket is needed to enter the venue. The NABC Reese's College All-Star Game is ***FREE!***

- Q: I plan on bringing my teenage son/daughter with me to the convention this year. Do you offer a youth pass, and what is the cost?

Answer: Children seventeen and younger will be able to attend the **NABC events** at no cost to you.

- Q: Will there be airport transportation?

Answer: The NCAA provided NABC members attending the 2022 NABC Convention complimentary airport shuttle service through Airport Shuttle New Orleans. This service was offered as "reservation only," and the reservation deadline was March 1, 2022. If you reserved shuttle service by the designated date and have questions regarding your reservation, you must contact Airport Shuttle New Orleans.

P: (866) 596-2699

- Q: How do I set up my NCAA Account Manager account?

Answer: The NCAA is no longer utilizing Flash Seats to manage mobile tickets. New in 2022, all Final Four tickets will be managed through the NCAA Account Manager system. To familiarize yourself with NCAA Account Manager and create your account, please review this

User Guide. It is important that you use the same email address on your NCAA Account Manager account affiliated with your NABC Member Portal account.

We urge you to create your NCAA Account Manager account prior to arriving in New Orleans; if you need assistance setting-up or accessing your account, contact (800) 720-6879.

- Q: How can I list my ticket for resale?

Answer: Please review the NCAA Account Manager User Guide.

- Q: Can I pay my membership dues at the convention during registration hours?

Answer: Although, our registration staff will not be accepting payment onsite in the form of cash, credit, or check. You can log into your NABC Portal Account to submit payment/activate your membership.

- Q: How do I purchase Final Four Fan Fest Tickets?

Answer: The NCAA has provided NABC members with an exclusive discount to purchase additional Final Four Fan Fest Tickets. All tickets will be digital tickets. Click here and follow these steps to purchase discounted Final Four Fan Fest tickets.

1. click on "Unlock."
2. Enter the passcode: **NABC22** to unlock the special offer and click the "Unlock" button.
3. Click "General Admission Seating" (The price should show \$5.00)
5. Click the "+" symbol to add tickets
6. Click "Next."

- Q: Will there be a representative from NCAA Account Manager onsite to help with account issues?

Answer: Yes, there will be a staffed booth for NCAA Account Manager

Booth #100

Thursday, March 31: 2:00 p.m. – 4:00 pm.

Friday, April 1: 10:00 a.m. – 1:00 p.m.